

**ISWP Membership Group
Service Providers/Rehab Centers/Clinicians Subcommittee
September 21, 2015 Meeting Recap**

The ISWP Membership Working Group – Service Providers/Rehab Centers/Clinicians Subcommittee – met by conference call on Monday, September 21, 2015 from 7:00 a.m. to 8:00 a.m. U.S. Eastern Time.

Link to meeting recording: <https://iswp.adobeconnect.com/p3ome2m1ndr/>

Action Items

1. Nancy Augustine to poll Membership Working Group members regarding their attendance at Rehacare, Wednesday, October 14 – Saturday, October 17, 2015, and availability for an informal meeting with Simon Hall on Friday, October 16, at 2:00 p.m.
2. By Tuesday, September 29, Nancy Augustine to draft overview of ISWP programs/services, including features and benefits for members.
3. Mark Schmeler and Simon Hall will meet during the week of September 28 to map ISWP features/benefits to member segments:
 - a. Service Providers, Rehab Centers, Clinicians
 - b. Philanthropists, NGOs, DPOs, Governments
 - c. Training Organizations, Universities
 - d. Manufacturers, Suppliers, Technicians
 - e. Wheelchair Users
4. Bart Van Der Heyden, Simon Hall, Mark Schmeler, Jon Pearlman and Nancy Augustine will participate on a Membership Working Group chairs' call on Friday, October 2, at 9:00 a.m. U.S. Eastern Time.
5. Nancy Augustine will poll Service Providers Subcommittee members for a call in October following the Subcommittee chairs' call.



Discussion

1. **ISWP Overview:** Jon Pearlman described ISWP's mission and objectives and the Membership Working Group's role in identifying membership opportunities and revenue streams for the organization's long-term sustainability.

Subcommittee members suggested ISWP clarify these aspects of the Society and programs:

- a. *What type of wheelchairs:* Primarily manual; pediatric wheelchairs are included in WSTP-Intermediate training.
- b. *What setting:* Less-resourced countries.
- c. *What service delivery mechanism; e.g., orthopedic technician does assessment, or national health service:* Varies by country.

Bart said service providers could benefit from information/tools (such as an app which could be downloaded for a fee) which are easily available and used in the field; examples:

- Tools for service providers to be sure WSTP steps are followed for wheelchair assessment and provisioning.
- Tool for collecting data – streamlined and easy to use. Assessment forms often are difficult to complete and manage.
- Global database of outcome measures.

Prashant encouraged ISWP to develop a presentation on what is occurring in developing countries, which would inform stakeholders in the field. Non-profits and NGOs are more aware of service delivery. In developing countries, the healthcare sector and governments are not aware or interested in the topic. We need to sell idea and define service delivery for those audiences. He has worked for past three years with limited success. Education will be important for capacity building.

Simon encouraged the Society to consider seating in addition to wheelchairs.

2. **ISWP Programs/Services:** Membership WG Subcommittees would benefit from having not only the description of Working Groups' activities but also descriptions of programs/services and benefits to each member segment.

Also, it is important for the Society to outline its five-year plan to demonstrate sustainability.

Participants

- ✓ Rachael Elliott Schmidt, Schmidt Consultancy
- ✓ Simon Hall, Central Remedial Clinic
- ✓ Prashant Singh, SMOI
- ✓ Bart Van Der Heyden, Super-Seating (chair)
- ✓ Jonathan Pearlman, University of Pittsburgh
- ✓ Mark Schmeler, University of Pittsburgh
- ✓ Nancy Augustine, University of Pittsburgh

Prepared by: Nancy Augustine, University of Pittsburgh